The actions and recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each meeting. Once an action has been completed, it will be shaded green to indicate that it will be removed from the tracker at the next meeting.

| KEY |                      |                          |                       |
|-----|----------------------|--------------------------|-----------------------|
|     | No Progress Reported | Recommendation/Action In | Recommendation/Action |
|     |                      | Progress                 | Implemented           |

#### **Recommendations**

| Meeting                | ltem  | Recommendation  | Responsible Officer/Member   | Deadline        | Progress<br>Check On | Update/Response   |
|------------------------|---|---|--|-----------------|----------------------|---|
| 2 March<br>2023        | Additional needs and disabilities monitoring [Item 8]                                     | CFLLC 1/23: That Members of CFLLC Select Committee monitor the capital expenditure related to the Safety Valve Agreement via the Budget Task Group.   | Emily George, Assistant Director - Send Systems, SEND Transformation; Ross Pike, Scrutiny Business Manager | 20 July<br>2023 | 11 July 2023         | Next meeting of the Budget Task<br>Group is 20 July 2023.           |
| 16<br>February<br>2023 | Children and<br>Young People's<br>Emotional<br>Wellbeing and<br>Mental Health<br>[Item 6] | AH 7/23: To establish explicit criteria and SMART performance metrics for measuring the outcomes and effectiveness of Children and Young Person's Emotional Wellbeing & Mental Health services in relation to total |  | TBC             | TBC                  | The recommendations have been sent to lead officers for a response. |

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### CHILDREN, FAMILIES, LIFELONG LEARNING AND CULTURE SELECT COMMITTEE ACTIONS AND RECOMMENDATIONS TRACKER JULY 2023

| KEY |   |                        |    |                                      |  |
|-----|---|------------------------|----|--------------------------------------|--|
|     | No Progress Reported  | Recommendation Progres |    | Recommendation/Action<br>Implemented |  |
|     |   | Flogie                 | 55 | Implemented                          |  |
|     | requirements for mental health support in Surrey; and to report performance against these metrics to the Adults and Health Select Committee and the Children, Families, Lifelong Learning and Culture Select Committee every three months from June 2023. |                        |    |                                      |  |
|     | AH 8/23: To collate and share data on priorities, areas of need, waiting times for assessment and treatment, and outcomes for treatments as part of Children and Young Person's Emotional Wellbeing & Mental Health services.                             |                        |    |                                      |  |
|     | AH 9/23: To ensure that there is accuracy and synergy of patient records, and that all organisations involved in treating patients can  |                        |    |                                      |  |

| KEY |   |                          |                       |
|-----|---|--------------------------|-----------------------|
|     | No Progress Reported  | Recommendation/Action In | Recommendation/Action |
|     |   | Progress                 | Implemented           |
| T   |   |                          |                       |
|     | access and update these records accordingly.  |                          |                       |
|     | AH 10/23: For waiting times to be reduced across all pathways as part of all Prevention and Early Intervention measures, as well as through the process of Transitions.                         |                          |                       |
|     | AH 11/23: To continue to advance social prescribing County-Wide, and to ensure that there are appropriate initiatives, workable processes, adequate funding, and sufficient resources for this. |                          |                       |
|     | AH 12/23: To conduct a thorough review into training provision for Children and Young Person's Emotional Wellbeing & Mental   |                          |                       |

| KEY |  |      |                 |                       |
|-----|--|------|-----------------|-----------------------|
|     | No Progress Reported   |      | ation/Action In | Recommendation/Action |
|     |  | Prog | gress           | Implemented           |
|     | Health services frontline and  |      |                 |                       |
|     | managerial staff.  |      |                 |                       |
|     | AH 13/23: For early diagnosis  |      |                 |                       |
|     | and appropriate mental health  |      |                 |                       |
|     | support for Children and Young<br>Persons with Learning Disabilities |      |                 |                       |
|     | and Autism.  |      |                 |                       |
|     | AH 14/23: To monitor the impacts                                     |      |                 |                       |
|     | of waiting times for assessments                                     |      |                 |                       |
|     | and treatments on the acuity of Children and Young Person's          |      |                 |                       |
|     | mental health conditions,  |      |                 |                       |
|     | including the impact of the  |      |                 |                       |
|     | proposed reductions in treatment                                     |      |                 |                       |
|     | sessions aimed at reducing waiting times.                            |      |                 |                       |
|     | waiting times.   |      |                 |                       |
|     | AH 15/23: To review strategies                                       |      |                 |                       |
|     | across agencies for prevention                                       |      |                 |                       |
|     | and intervention surrounding   |      |                 |                       |
|     | bullying of Children.  |      |                 |                       |

## ⊃age 29

#### CHILDREN, FAMILIES, LIFELONG LEARNING AND CULTURE SELECT COMMITTEE ACTIONS AND RECOMMENDATIONS TRACKER JULY 2023

| KEY  |   |   |                                     |  |  |
|--|---|---|-------------------------------------|--|--|
|  | No Progress Reported  | Recommendation/Action In Progress   |                                     | Recommendation/Action<br>Implemented                           |  |
| 2 June Children with Disabilities [Item 7] | H 16/23: To bring this item back of a formal Adults and Health elect Committee meeting with an update on all the above ecommendations (with expresentatives from the children's Select Committee resent).  FLLC 8/23: When a dip sample udit report is employed as a tool of monitor performance, the ecommendations should adhere to SMART criteria, and any subsequent report to Select committee should document regress against these SMART ecommendations.  FLLC 9/23: The CWD Service continues to drive for approvements in the quality and consistency of assessments, as | Jenny Brickell,<br>Assistant<br>Director for<br>Children with<br>Disabilities;<br>Sinead Mooney,<br>Cabinet<br>Member for<br>Children and<br>Families | Response<br>by 31<br>August<br>2023 | The recommendations were sha with lead officers on 30 June 202 |  |

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### CHILDREN, FAMILIES, LIFELONG LEARNING AND CULTURE SELECT COMMITTEE ACTIONS AND RECOMMENDATIONS TRACKER JULY 2023

|                 | KEY                      |   |   |                                     |   |
|-----------------|--------------------------|---|---|-------------------------------------|---|
|                 |                          | No Progress Reported  |   | lation/Action In                    | Recommendation/Action   |
|                 |                          |   | Pro   | gress                               | Implemented   |
|                 |                          | highlighted in the dip sample audit report.  CFLLC 10/23: As a result of the introduction of mandatory safeguarding training in the CWD Service, social workers should have their understanding of safeguarding issues checked annually. Should there be any further change to roles, all staff should be trained appropriately before this takes effect. |   |                                     |   |
| 12 June<br>2023 | Short Breaks<br>[Item 7] | CFLLC 11/23: The Cabinet Member for Children and Families prioritises the restoration of funding for community-based play and youth schemes for children with disabilities to enable the FY 2022/23 capacity to be restored in FY 2024/25, given the widespread feedback that this change has been detrimental to   | Lucy Clements,<br>Director for<br>Commissioning;<br>Sinead Mooney,<br>Cabinet<br>Member for<br>Children and<br>Families | Response<br>by 31<br>August<br>2023 | The recommendations were shared with lead officers on 30 June 2023. |

| KEY |   |            |                 |                  |       |
|-----|---|------------|-----------------|------------------|-------|
|     | No Progress Reported  | Recommenda | ation/Action In | Recommendation/A | ction |
|     |   | Prog       | ress            | Implemented      |       |
|     |   |            |                 |                  |       |
|     | the mental health of parents,                                     |            |                 |                  |       |
|     | carers, children and young people, as well as adversely           |            |                 |                  |       |
|     | impacting the Council's   |            |                 |                  |       |
|     | prevention strategy.  |            |                 |                  |       |
|     | 0,  |            |                 |                  |       |
|     | CFLLC 12/23: There is a   |            |                 |                  |       |
|     | determined focus on clear and                                     |            |                 |                  |       |
|     | timely communication both   |            |                 |                  |       |
|     | internally within Children's                                      |            |                 |                  |       |
|     | Services, and with parents and                                    |            |                 |                  |       |
|     | providers. This includes ensuring                                 |            |                 |                  |       |
|     | that, prior to any change in policy or process taking effect, the |            |                 |                  |       |
|     | appropriate information is  |            |                 |                  |       |
|     | published on the Council's  |            |                 |                  |       |
|     | website and all parents using the                                 |            |                 |                  |       |
|     | services are informed of the                                      |            |                 |                  |       |
|     | change.   |            |                 |                  |       |
|     |   |            |                 |                  |       |
|     | CFLLC 13/23: The short breaks                                     |            |                 |                  |       |
|     | commissioning / procurement                                       |            |                 |                  |       |
|     | process is reviewed to ensure                                     |            |                 |                  |       |

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#### CHILDREN, FAMILIES, LIFELONG LEARNING AND CULTURE SELECT COMMITTEE ACTIONS AND RECOMMENDATIONS TRACKER JULY 2023

| KEY |   |                          |                       |
|-----|---|--------------------------|-----------------------|
|     | No Progress Reported  | Recommendation/Action In | Recommendation/Action |
|     |   | Progress                 | Implemented           |
|     |   |                          |                       |
|     | that it is not overly onerous and                               |                          |                       |
|     | does not deter smaller  |                          |                       |
|     | organisations from applying. As                                 |                          |                       |
|     | part of this review, Surrey Youth Focus should be asked to meet |                          |                       |
|     | with providers (existing and those                              |                          |                       |
|     | who have withdrawn) and to                                      |                          |                       |
|     | feedback anonymously to the                                     |                          |                       |
|     | Service.  |                          |                       |
|     |   |                          |                       |
|     | CFLLC 14/23: The Cabinet  |                          |                       |
|     | Member for Children and Families                                |                          |                       |
|     | responds to the findings of Family                              |                          |                       |
|     | Voice Surrey's current survey on                                |                          |                       |
|     | short breaks and communicates                                   |                          |                       |
|     | this response to the Select                                     |                          |                       |
|     | Committee, within one month of                                  |                          |                       |
|     | receipt.  |                          |                       |
|     | CFLLC 15/23: Whilst additional                                  |                          |                       |
|     |   |                          |                       |
|     | government funding is very                                      |                          |                       |
|     | desirable, funding for pilots that may not deliver the outcomes |                          |                       |
|     | may not deliver the outcomes                                    |                          |                       |

## ⊃age 33

#### CHILDREN, FAMILIES, LIFELONG LEARNING AND CULTURE SELECT COMMITTEE ACTIONS AND RECOMMENDATIONS TRACKER JULY 2023

| KEY  |  |  |  |   |  |
|--|--|--|--|---|--|
|  | No Progress Reported   |  | lation/Action In<br>gress              | R | ecommendation/Action<br>Implemented                      |
| 12 June Adult Learning and Skills Task Group Report [Item 8] | desired, or for activities that are not financially sustainable without continued funding from the same source, should be carefully assessed. Where such pilots are introduced, the circumstances should be clearly identified in order to avoid setting expectations that cannot be realised in the longer term.  CFLLC 16/23: Endorses all recommendations of the Adult Learning and Skills Task Group. This includes the recommendation on using libraries, while noting this may be very challenging in some smaller libraries.  CFLLC 17/23: Asks the relevant officers to provide a progress report to this Select Committee | Liz Mills, Director for Education and Lifelong Learning; Dawn Redpath, Director for Economy and Growth; Clare Curran, Cabinet Member for Education and | Response<br>by 25<br>September<br>2023 |   | Select Committee report going to 2 July Cabinet meeting. |

|        | KEY   |  |   |                                     |   |   |
|--------|---|--|---|-------------------------------------|---|---|
|        |   | No Progress Reported   | Recommend   | ation/Action In                     | R | ecommendation/Action  |
|        |   |  | Pro   | gress                               |   | Implemented   |
|        |   | on the progress being made in relation to the Task Group's recommendations at the first Select Committee meeting of 2024, to include an analysis of the funding implications.  | Learning; Matt<br>Furniss, Cabinet<br>Member for<br>Transport,<br>Infrastructure<br>and Growth  |                                     |   |   |
| 2023 T | Home to School Fransport Assistance Jpdate [Item 9] | creations with parents and carers, as highlighted in the update from Family Voice, during the next few months to ensure that the reassuring trend in respect of feedback on Home to School Transport is not undermined.  creationship management systems (CRMs) and telephony systems across the corporate | Michael Smith, Temporary Senior Responsible Officer for H2STA improvement plan; Clare Curran, Cabinet Member for Education and Learning | Response<br>by 31<br>August<br>2023 |   | The recommendations were shared with lead officers on 30 June 2023. |

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### CHILDREN, FAMILIES, LIFELONG LEARNING AND CULTURE SELECT COMMITTEE ACTIONS AND RECOMMENDATIONS TRACKER JULY 2023

|         | KEY          |  |                 |                  |                                     |
|---------|--------------|--|-----------------|------------------|-------------------------------------|
|         |              | No Progress Reported   |                 | lation/Action In | Recommendation/Action               |
|         |              |  | Pro             | gress            | Implemented                         |
|         |              | 0511.0   | ı               | l l              |                                     |
| 1       |              | contact centre, CFLL Customer                                  |                 |                  |                                     |
|         |              | Relations team and within the                                  |                 |                  |                                     |
| İ       |              | service teams involved in enquiry                              |                 |                  |                                     |
|         |              | handling, and for IT to explore how this can be done under the |                 |                  |                                     |
|         |              | current CRMs to avoid delay.                                   |                 |                  |                                     |
|         |              | current ortivis to avoid delay.                                |                 |                  |                                     |
|         |              | CFLLC 20/23: The Senior  |                 |                  |                                     |
|         |              | Responsible Officer provides a                                 |                 |                  |                                     |
|         |              | further update on the  |                 |                  |                                     |
|         |              | performance and progress of                                    |                 |                  |                                     |
|         |              | Home to School Transport as                                    |                 |                  |                                     |
|         |              | soon as possible after the start of                            |                 |                  |                                     |
|         |              | the September 2023 new   |                 |                  |                                     |
|         |              | academic year, to include the                                  |                 |                  |                                     |
|         |              | results of the joint survey with                               |                 |                  |                                     |
|         |              | Family Voice.  |                 |                  |                                     |
| 12 June | Additional   | CFLLC 21/23: That from the                                     | Liz Mills,      | Response         | The recommendations were shared     |
| 2023    | Needs and    | October 2023 committee meeting,                                | Director for    | by 31            | with lead officers on 30 June 2023. |
|         | Disabilities | key performance indicators                                     | Education and   | August           |                                     |
|         | 2.00.0       | measuring performance in                                       | Lifelong        | 2023             |                                     |
|         |              | additional needs and disabilities,                             | Learning; Clare |                  |                                     |

The actions and recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each meeting. Once an action has been completed, it will be shaded green to indicate that it will be removed from the tracker at the next meeting.

| KEY              |                                 |                 |      |                       |
|------------------|---------------------------------|-----------------|------|-----------------------|
|                  | No Progress Reported            | Recommenda      |      | Recommendation/Action |
|                  |                                 | Prog            | ress | Implemented           |
| Monitoring [Item | to be agreed between the        | Curran, Cabinet |      |                       |
| 10]              | Director of Education and the   | Member for      |      |                       |
| 10]              | Chairman, are added to the data | Education and   |      |                       |
|                  | provided in the performance     | Learning        |      |                       |
|                  | overview standing item.         | g               |      |                       |
|                  |                                 |                 |      |                       |
|                  | CFLLC 22/23: Given the          |                 |      |                       |
|                  | committee's recommendations     |                 |      |                       |
|                  | from December 2022 are all      |                 |      |                       |
|                  | considered to be complete, that |                 |      |                       |
|                  | additional needs monitoring is  |                 |      |                       |
|                  | removed as a standing item once |                 |      |                       |
|                  | recommendation 1 is             |                 |      |                       |
|                  | implemented.                    |                 |      |                       |
|                  |                                 |                 |      |                       |

#### **Actions**

| Meeting | ltem | Action | Responsible    | Deadline | Progress | Update/Response |
|---------|------|--------|----------------|----------|----------|-----------------|
|         |      |        | Officer/Member |          | Check On |                 |

|                        | KEY   |   |  |                  |          |   |
|------------------------|---|---|--|------------------|----------|---|
|                        |   | No Progress Reported  |  | dation/Action In | ו F      | Recommendation/Action   |
|                        |   |   | Pr   | ogress           |          | Implemented   |
| 4 October<br>2022      | Surrey Homes for<br>Surrey Children<br>[Item 8]   | CFLLC 29/22: The Head of Commissioning (Corporate Parenting) to confirm a date by which the intention is for 80% of Surrey's looked after children to be living in Surrey.  | Chris Tisdall, Head of Commissioning - Corporate Parenting | 2023             | May 2023 | Reminded 15 May.  Response 21 February 2023: The intention is to reset this at the start of the next financial year (informed by the position we get to in March). I would expect we will be bringing a proposal to our Transformation Board for sign off on 4 April, which can then be reported to the Select Committee. |
| 16<br>February<br>2023 | Children and<br>Young People's<br>Emotional<br>Wellbeing and<br>Mental Health<br>[Item 6] | AH 8/23: To write to ICB Chairs with requests for further funding to be allocated for Mental Health.  AH 9/23: For a meeting to be organised between relevant Cabinet Members, the Executive Director for Children, Families and Lifelong Learning, and the Chair and Vice-Chairs of the Adults and Health Select Committee to formulate a plan to help implement Action 1. | User Voice<br>Participation<br>team; SaBP                  | TBC              | TBC      | The actions and requests for further information have been sent to lead officers for a response.  |

| KEY |   |                          |                       |
|-----|---|--------------------------|-----------------------|
|     | No Progress Reported                                      | Recommendation/Action In | Recommendation/Action |
|     |   | Progress                 | Implemented           |
|     |   |                          |                       |
|     | AH 10/23: The User Voice and                              |                          |                       |
|     | Participation team to research and                        |                          |                       |
|     | update the Adults and Health                              |                          |                       |
|     | Select Committee and the                                  |                          |                       |
|     | Children, Families, Lifelong                              |                          |                       |
|     | Learning and Culture Select Committee on the difficulties |                          |                       |
|     | experienced by young people with                          |                          |                       |
|     | autism and mental health issues                           |                          |                       |
|     | combined.   |                          |                       |
|     |   |                          |                       |
|     | AH 11/23: The User Voice and                              |                          |                       |
|     | Participation team to share their                         |                          |                       |
|     | Action Cards with stakeholders                            |                          |                       |
|     | relevant to the issues highlighted                        |                          |                       |
|     | within these.   |                          |                       |
|     |   |                          |                       |
|     | AH 12/23: The Programme                                   |                          |                       |
|     | Director-Mindworks, to provide the                        |                          |                       |
|     | Adults and Health Select                                  |                          |                       |
|     | committee and Children, Families,                         |                          |                       |
|     | Lifelong Learning and Culture                             |                          |                       |
|     | Select Committee with the                                 |                          |                       |

|                 | KEY                                 |  |   |                  |              |   |
|-----------------|-------------------------------------|--|---|------------------|--------------|---|
|                 |                                     | No Progress Reported   |   | ndation/Action I | n R          | ecommendation/Action  |
|                 |                                     |  | Pi  | rogress          |              | Implemented   |
|                 |                                     | Mindworks monthly performance packs.  AH 13/23: The Chief Executive, Surrey and Borders Partnership NHS Foundation Trust, to provide the Adults and Health Select committee and the Children, Families, Lifelong Learning and Culture Select Committee with an integrated and data-informed outcome measure by April 2023. |   |                  |              |   |
| 12 June<br>2023 | Questions and<br>Petitions [Item 4] | CFLLC 13/23: Cabinet Member for Education and Learning to reach out for discussion with Anna Sutherland regarding her Public Question and share notes of the conversation with the Select Committee.   | Clare Curran, Cabinet Member for Education and Learning | 7 July 2023      | 11 July 2023 | Cabinet Member met with Mrs<br>Sutherland and has been asked to<br>share notes of the conversation with<br>the Committee. |
| 12 June<br>2023 | Questions and<br>Petitions [Item 4] | CFLLC 14/23: Cabinet Member for Education and Learning to send a written response to Roisin Kennedy's  | Clare Curran,<br>Cabinet<br>Member for                  | 7 July 2023      | N/A          | Response emailed to Mrs Kennedy and Committee Members on 11 July 2023.  |

|               | KEY   |   |  |                             |     |   |
|---------------|---|---|--|-----------------------------|-----|---|
|               |   | No Progress Reported  |  | ndation/Action I<br>rogress | n   | Recommendation/Action<br>Implemented                  |
|               |   | supplementary question and share it with the Select Committee   | Education and Learning                                     |                             |     |   |
| 12 Ju<br>2023 | ne Children with Disabilities and Short Breaks [Item 7] | CFLLC 15/23: Service Manager, Commissioning – Corporate Parenting to answer if supply is meeting demand across the various Short Breaks services (overnight, play and leisure etc.), based on waiting list levels for both those services provided in-house and those commissioned, once providers have responded to survey w/c 12/06/23. | Chris Tisdall, Head of Commissioning - Corporate Parenting | 7 July 2023                 | N/A | Response emailed to Committee Members on 7 July 2023. |
| 12 Ju<br>2023 | ne Children with Disabilities and Short Breaks [Item 7] | CFLLC 16/23: Service Manager, Commissioning – Corporate Parenting to provide a breakdown of what short breaks the Council's core budget is providing versus what the DfE innovation funding is buying.  | Chris Tisdall, Head of Commissioning - Corporate Parenting | 7 July 2023                 | N/A | Response emailed to Committee Members on 7 July 2023. |

|                 | KEY  |  |  |             |     |   |
|-----------------|--|--|--|-------------|-----|---|
|                 |  | No Progress Reported   | Recommendation/Action In   |             |     | Recommendation/Action   |
|                 |  |  | Pr   | rogress     |     | Implemented   |
| 12 June<br>2023 | Children with Disabilities and Short Breaks [Item 7]                     | CFLLC 17/23: Cabinet Member for Children and Families to provide to Select Committee a clear timeline of what will be done to mitigate the impact of the reduction in play and youth activities this year, before the 2024/25 budget is set. | Sinead Mooney,<br>Cabinet<br>Member for<br>Children and<br>Families            | 7 July 2023 | N/A | Response emailed to Committee Members on 11 July 2023.        |
| 12 June<br>2023 | Home to School<br>Transport<br>Assistant Update<br>[Item 9]              | CFLLC 18/23: Senior Responsible Officer for H2STA to provide to Select Committee the number of children and young people (and percentage) with solo taxi arrangements for the last 12 months, on a month- by-month basis.                    | Michael Smith, Temporary Senior Responsible Officer for H2STA improvement plan | 7 July 2023 | N/A | Response emailed to Committee Members on 11 July 2023.        |
| 12 June<br>2023 | Children's Homes  OFSTED reports published since the last meeting of the | CFLLC 19/23: Scrutiny Officer to feedback to the Service on behalf of the Select Committee, progress noted in the management oversight of children's homes.  | Julie Armstrong,<br>Scrutiny Officer   | 7 July 2023 | N/A | Director of Corporate Parenting was sent note on 5 July 2023. |

|                 | KEY                                  | No Progress Reported   |   | ndation/Action I     | n F          | Recommendation/Action |  |  |
|-----------------|--------------------------------------|--|---|----------------------|--------------|-----------------------|--|--|
|                 |                                      |  | Pr  | Progress Implemented |              |                       |  |  |
|                 | Select Committee                     |  |   |                      |              |                       |  |  |
|                 | [Item 11]                            |  |   |                      |              |                       |  |  |
| 12 June<br>2023 | Performance<br>Overview [Item<br>12] | CFLLC 20/23: Democratic Services Assistant to set up a meeting with the Executive Director of CFL and Committee Members to discuss how performance is measured, raising KPI targets and where targets may not be needed. | Emily Wilkinson,<br>DSA & Sandra<br>Garvey,<br>Executive<br>Director's PA | 7 July 2023          | 11 July 2023 | In progress.          |  |  |